



We are Univio.
Get to know us!

Customer Portal



The Customer Portal acts as a hub for communication and collaboration between sellers and buyers. It is designed for use by a wide range of stakeholders, such as wagon owners, leasing companies, repair workshops and clients ordering freight transportation.

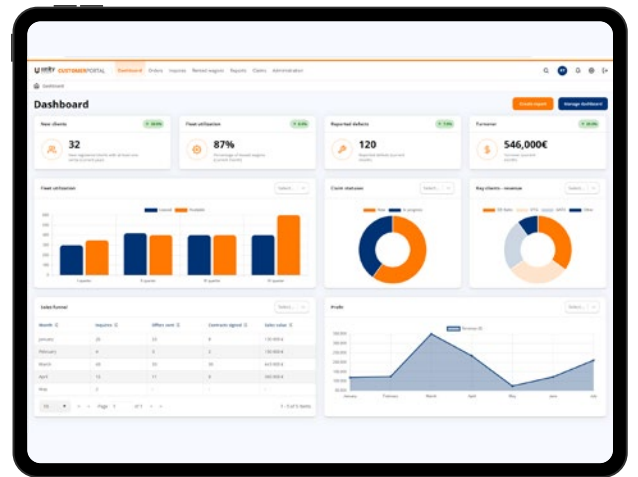
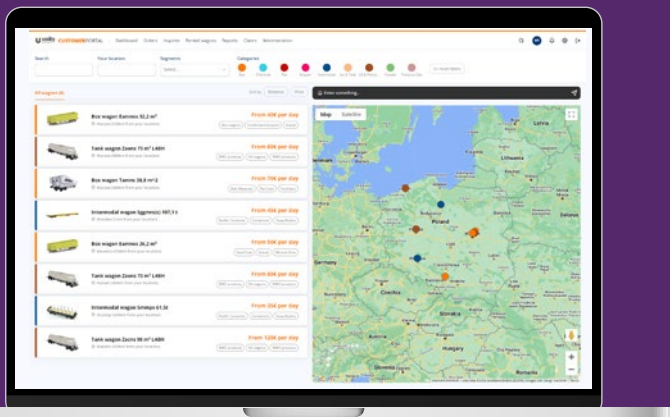
Check our use cases!

/ What value do we deliver to leases?

- More flexible rental periods (short-term, mid-term).
- Access to up-to-date information (invoices, wagon locations, availability claim statuses etc.).
- Moving communication from mailboxes to a digital platform.
- Efficient handling of requests, complaints, and inquiries.

/ What value do we deliver to the sales departments of the wagon leasing company?

- Recommendation system, powered by AI technology, to increase sales to both existing and new customers.
- Managed dashboard with key data and suggestions.
- Individualized price lists for each client.
- Management of wagon availability for clients.
- Transition of communication from mailboxes to a centralized platform.
- Workflow and application design emphasizing the consulting sales model.

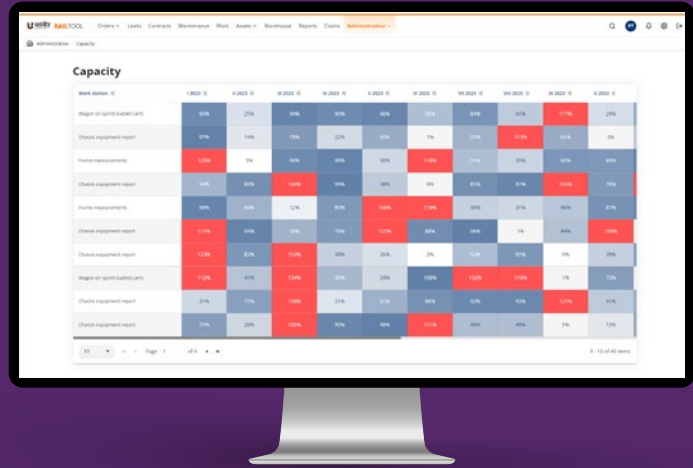


Rail Tool

Rail Tool is an application designed for the maintenance and management of railway rolling stock, catering to the needs of both wagon owners and repair workshops. Beyond digitizing repair data, it provides the automatic verification of completed work, and optimizes resources and maintenance through advanced planning and IoT integration.

/ What value do we deliver to workshops?

- Planning and controlling resource utilization.
- Converting paper forms to electronic documents.
- Exchanging information with wagon keepers in real-time.
- Reducing administrative tasks by up to 50%.
- Reports and KPIs facilitating process management.
- The ability to implement job catalogues and dynamic pricing to maximize revenue and profits.
- Automatic validation of completed repairs.



/ What value do we deliver to wagon owners?

- Automatic verification of repairs against general standards (e.g., VPI) and specific wagon keeper requirements.
- Archiving documentation in a Document Management System (DMS).
- Managed dashboard with key data and suggestions.
- Fast processing of issues blocking repairs.
- Measuring repair times and providing information on repair progress.
- Transition of communication from mailboxes to a centralized platform.
- Capability to use data from IoT sensors and devices.

/ Let's talk!



Michael Sommer
MANAGING DIRECTOR / HEAD OF DACH

+49 172 798 60 66
michael.sommer@univio.com



Jędrzej Łapacz
SENIOR RAIL CONSULTANT

+48 507 012 220
jedrzej.lapacz@univio.com